

Economy and Resources Scrutiny Committee					2024 - 2025 QUARTER 2					APPENDIX 1					
					2024/2025		Year End data direction of travel								
Indicator	Title	Return Format	Reported	What is best	2021/2022	2022/2023	2023/2024	2024/2025 - Qtr 1	2024/2025 - Qtr 2	Qtr 2 compared to Qtr 1	Qtr 4 compared to Qtr 3	2023/2024 - Qtr 2	Qtr 2 - 2024/2025 compared to 2023/2024	Qtr 4 - 2022/2023 compared to 2021/2022	Qtr 4 - 2023/2024 compared to 2022/2023
CUL 080a	Town centre footfall weekly average	Number	Monthly	Higher	274,444	251,691	237,731	282,011	292,187	↑	NA	280,682	↑	↓	↓
ECI 104	% of major planning applications decided within 13 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	85.7%	85.0%	84.6%	100.0%	100.0%	↔	NA	85.7%	↑	↓	↓
ECI 105	% of non major planning development decisions within 8 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	91.3%	92.4%	96.1%	95.8%	96.2%	↑	NA	94.9%	↑	↑	↑
ECI 106	24 months to date % of non major planning development decisions within 8 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	88.5%	91.8%	94.2%	93.9%	94.4%	↑	NA	92.2%	↑	↑	↑
ECI 321	Monthly unemployed claimant count	Percentage	Monthly	Lower	4.57%	4.33%	4.24%	4.12%	4.36%	↓	NA	4.25%	↓	↑	↑
ECI 327	Economically active rate	Percentage	Quarterly	Higher	81.1%	80.3%	84.6%	81.8%	No data available	NA	NA	84.9%	NA	↓	↑
ECI 329	Average annual income - Darlington residents	£	Annually	Higher	£24,784	£25,811	£27,282	Annual indicators no data to report for these quarters		NA	NA	Annual indicators no data to report for these quarters	NA	↑	↑
ECI 330	Average annual income - Darlington employees	£	Annually	Higher	£24,689	£25,155	£26,509			NA	NA		NA	↑	↑
ECI 401	New homes delivered against annual target	Number	Quarterly	Higher	511	516	359	85	185	NA	NA	173	↑	↑	↓
FHR 001	Number of FTE working days lost due to sickness (excluding schools)	Average Days	Monthly	Lower	8.2	9.6	9.3	2.3	4.8	↓	NA	4.3	↓	↓	↑
FHR 003	Number of reportable employee accidents / ill health	Number	Quarterly	Lower	12	15	11	5	9	NA	NA	7	↓	↓	↑
FHR 008	Number of complaints upheld by the Local Government Ombudsman/Housing Ombudsman	Number	Quarterly	Lower	7	6	10	2	4	NA	NA	5	↑	↑	↓
FHR 009	Number of complaints upheld by the Information Commissioners Office	Number	Quarterly	Lower	2	6	9	1	2	NA	NA	6	↑	↓	↓
FHR 019	Staff turnover - Voluntary Leavers	Percentage	Quarterly	Lower	10.49%	10.00%	8.34%	1.52%	4.24%	NA	NA	4.22%	↓	↑	↑
HBS 002	Amount in £s of Council Tax arrears collected	£	Monthly	Higher	£1,546,390	£1,971,156	£1,880,721	£313,952	£884,797	NA	NA	£991,422	↓	↑	↓
HBS 003	Amount in £s of Housing Benefit overpayments recovered	£	Quarterly	Higher	£568,423	£635,633	£543,542	£110,671	£232,668	NA	NA	£327,697	↓	↑	↓
HBS 009	% of Council Tax collected in year	Percentage	Monthly	Higher	94.87%	96.09%	96.39%	27.01%	52.78%	NA	NA	52.91%	↓	↑	↑
HBS 010	% of Business Rates collected in-year	Percentage	Monthly	Higher	98.08%	99.79%	99.97%	34.42%	58.96%	NA	NA	58.87%	↑	↑	↑
LGP 008	Contracted spend as a % of total non-salary spend	Percentage	Quarterly	Higher	85.6%	83.9%	86.0%	88.8%	84.4%	↓	NA	84.2%	↑	↓	↑
REG 301	Environmental Health : % of food premises which are inspected within the financial year in which they are due	Percentage	Annually	Higher	43.5%	65.7%	96.6%	Annual indicators no data to report for these quarters		NA	NA	Annual indicators no data to report for these quarters	NA	↑	↑
REG 308	Environmental Health: % of premises broadly compliant for food hygiene	Percentage	Annually	Higher	98.5%	99.0%	99.2%			NA	NA		NA	↑	↑

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REG 312a	% of noise complaints investigated and completed within 6 weeks of the date of receipt (except where diary sheet returned)	Percentage	Quarterly	Higher	95.6%	96.8%	97.8%	97.7%	97.7%	↑	NA	98.4%	↓	↑	↑			
									Better than =	NA	NA		9	15	15			
									Not as good as =	NA	NA		8	7	7			
									The same as =	NA	NA		0	0	0			
									No comparative data	NA	NA		5	0	0			
									Total	0	0		22	22	22			